

**BRON-Y-WENDON HOLIDAY PARK,
WERN ROAD,
LLANDDULAS,
COLWYN BAY,
LL22 8HG.**



Tel.: 01492 512903
7th July 2019

Web: www.bronywendon.co.uk
Email: stay@bronywendon.co.uk

Dear Caravaner,

TOURING SUMMER SEASONAL CHARGES 2020

We have the pleasure of informing you of our various tariffs for the 2020 season, along with our booking conditions and park rules. Please take time to read these as we have made some changes/additions. All our seasonal pitches have electricity, water and grey waste, which are included in the price.

New seasonal customer

We strongly encourage you to view the park before choosing a pitch preference or accepting a pitch. When completing the booking form, you may express a preference for a specific pitch, but please note this is only a preference. If your first choice pitch is unavailable we shall endeavour to find a mutually agreeable alternative. We ask you to complete the attached booking form and return it to us. We will check availability with regards to your requirements and contact you within a few days to confirm details and/or options. Only when a pitch is agreed do we require payment in accordance with our attached terms and conditions.

Further information

If you are considering changing your caravan at any point before, or during the 2020 season, please let us know before you commit to the change as this can have an impact on your pitch preference (especially if the length or style of the caravan changes).

As part of planning for our customers' needs we strive to maintain and improve our high standards on the park and we are constantly investing in our facilities for all to enjoy.

We are part of both the Visit Wales and the AA grading schemes and our continuing investment in the park has enabled us to continue to achieve 5 stars from Visit Wales and 5 pennants from the AA; the highest grades awarded by organisations.

As you may already be aware, we have a section of the park open throughout the winter and are also able to offer seasonal pitches for this period.

If you require any further assistance or wish to request information or details about winter seasonal pitches, please contact reception. We look forward to hearing from you and hope to welcome you in the future as a 2020 seasonal customer.

Yours sincerely,

BRON-Y-WENDON HOLIDAY PARK

BRON-Y-WENDON HOLIDAY PARK

SEASONAL PRICES 21st March – 30th October, 2020

All of our seasonal pitches have electricity, water and grey waste which are now included in the prices below.

2020 Length of Stay	TWO ADULTS NON AWNING	TWO ADULTS & AWNING	FAMILY GROUP NON AWNING	FAMILY GROUP & AWNING
WHOLE SEASON	£2775	£3113	£3177	£3610
TWO MONTH April & May or Sept & Oct	£1071	£1270	£1350	£1457
TWO MONTH March & April	£943	£1120	£1185	£1275
ONE MONTH April, May, Sept or Oct	£696	£734	£788	£852
ONE MONTH March 2020	£579	£622	£649	£691

All prices are subject to availability. Please note if your seasonal stay crosses over 2 different months, the value will be calculated using the price for those respective months. The conditions of booking are attached with these forms.

We move from our winter pitches to our summer pitches on 21st March 2020.

ADDITIONAL INFORMATION AND CONDITIONS 2020:

The 2020 season will start on Saturday 21st March and end on Friday 30th October.

Prices include all charges e.g. VAT (at current rate) electricity, water and grey waste.

Wi-Fi is available on site and is chargeable dependant on the duration required, we also have other items for sale in reception.

Seasonal pitches are for the personal use of those persons named on the booking form. Rules/information sheet are available from reception. The family price is for a maximum of two adults and three children.

Any person not named on the booking form is classed as an additional user/visitor of the caravan and must call at reception on arrival and pay the appropriate nightly charges. If users have not reported in to reception they may be asked to leave the park immediately. Commercial re-letting is not permitted.

A security barrier system is operated with a proximity card. Every pitch has one car parking space. Maximum of 2 cars per pitch subject to pitch size and availability. Please note we will now be charging £2 per night for additional cars and visitors' cars. Only one barrier card will be issued per seasonal customer. If you know you will be having an extra car more often than not, you can pay the seasonal extra car charge of £100. You will then be issued with a second barrier card, otherwise you will need to report to reception each time to collect a barrier card and pay the £2 per night charge and return this card on departure.

No booking can be accepted without a completed booking form (attached). A deposit of £750 is due by 26th July, with a further payment of £900 to be made before the 7th December 2019. The balance of the fee is due by the 7th March 2020 (14 days prior to the start of the summer season). Where the total sum due is below the total of the first and second instalment, payments are still due in accordance with the schedule of payment i.e. deposit on booking, followed by December 2019 and March 2020, as appropriate. Payments not made by the due dates will incur a late payment charge of £15 per payment.

Cancellation must be confirmed in writing (or email). Please note that, after any cancellation, payments are only refundable if the pitch is re-let. Any fees can only be refunded up to the value of the lettings recovered minus £100 admin fee. If the pitch is not re-let full payment will still be due. Any customers taking a cancelled pitch part way through the season will pay the £100 admin fee.

Awnings are allowed providing the pitch is designated as an awning pitch and the appropriate pitch fee has been paid.

Providing your caravan is being used on a regular basis, awnings may be left up securely with rock pegs and awning straps. If your caravan is left unattended for any length of time you **MUST** take your awning down. Should your caravan or awning cause any damage to the park or other customers' property this will be your responsibility.

If the pitch requires any maintenance work, other than routine grass cutting, you will be allocated another pitch.

All caravans must be visibly maintained, cleaned and cared for.

Electricity cables and water hoses should be removed when the caravan is not in use. 12 volt caravan appliances should be used where possible, domestic appliances can cause overload to your supply. Washing/rotary lines are not permitted.

Dogs/pets must be kept under control and kept on a lead at all times whilst on the park. They should be exercised outside the perimeter of the park.

Whilst on the park please use area entrances and roads to move around the park (avoid going between caravans where possible). Our static park is private and not accessible for seasonal and touring customers.

Remember to lock your caravan (preferably using hitch and wheel locks) and place all belongings inside your caravan before you return home.

All our customers must provide us with a copy of their current insurance document which will be kept on file, also a spare set of keys for emergencies. You will be responsible for any repairs or cost should your caravan cause any damage to the site, any other customer's property and any work related to this damage.

Please report any issues to reception and refrain from trying to resolve these issues yourselves.

We now have a recycling point near to the children's play area if you wish to do any recycling.

A more detailed copy of the Park rules / terms and conditions are on the website and held in reception.

BRON -Y- WENDON HOLIDAY PARK
TOURING CARAVAN BOOKING FORM SUMMER 2020

NAME	
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ADDRESS	
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Home tel		Work	
Mobile		Email	

Date of arrival		Date of departure	
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**One car included per booking.
 Extra cars/trailers will be charged at £100 per season or £2 per night, please list below**

Car type/colour		Reg	
Extra car/trailer Type/colour		Reg	

Names of members of group	
Details of pitch preference	

Details of your caravan		Details of your group	
Shipping length		Two adults	Y/N
Awning	Y/N	Family group	Y/N
Size of awning		Pets (no of)	
Twin axel	Y/N	Disabled	Y/N
Continental	Y/N	Copy of insurance received	Y/N

I / We accept the conditions of booking as detailed in the attached documentation with this booking form and the site terms & conditions/park rules which are available in reception and on our website.

Signed:Date:.....

Please return this form to the address below. Please note that any payments are only refundable, after any cancellation, if a pitch is re-let. A charge of £100 will be deducted from any refund. If the pitch is not re-let full payment will still be due. Please ensure you have read all additional information and park terms & conditions/park rules.

Bron-Y-Wendon Holiday Park:
Wern Road,
Llanddulas,
Colwyn Bay,
LL22 8HG

For Office Use:
