

**BRON-Y-WENDON HOLIDAY PARK,
WERN ROAD,
LLANDDULAS,
COLWYN BAY,
LL22 8HG.**



Tel.: 01492 512903
6th July 2019

Web: www.bronywendon.co.uk
Email: stay@bronywendon.co.uk

Autumn/Winter 2019/20

Dear Caravaner,

TOURING CHARGES AUTUMN/ WINTER 2019 - 2020

We have the pleasure of informing you of our various tariffs for the 2019/20 season, along with our booking conditions and park rules. Please take time to read these as we have made some changes/additions. All our seasonal pitches have electricity, water and grey waste, which are included in the price.

We hope you will wish to become a seasonal caravaner at Bron-Y-Wendon for the Autumn and Winter season. There are only a limited number of pitches available and therefore we would recommend that you return the completed booking form, along with the deposit of £750, by 27th August 2019 in order to reserve a pitch. Please note that where the total cost of your stay is less than £750 we do ask for the full payment upon booking. Further details can be found in the attached documents.

When you complete the booking form you may express a preference for a specific pitch, although it must be noted that this is only a preference and the pitch allocated may be different. Preferences are best discussed at the holiday park, along with any other specific requirements.

All of our pitches have their own water supply, during extreme weather conditions these may have to be turned off to avoid damage to the equipment.

As part of planning for our customers' needs we strive to maintain and improve our high standards on the park and we are constantly investing in our facilities for all to enjoy.

We are part of both the Visit Wales and the AA grading schemes and our continuing investment in the park has enabled us to continue to achieve 5 stars from Visit Wales and 5 pennants from the AA; the highest grades awarded by organisations.

If you require any further assistance please contact reception, otherwise we look forward to receiving your booking form along with your deposit payment, should you have been informed of availability.

Yours sincerely,

BRON-Y-WENDON HOLIDAY PARK

BRON-Y-WENDON HOLIDAY PARK

AUTUMN 2019 / WINTER 2020

SEASONAL PRICES OCTOBER 30th 2019 – 21st MARCH 2020

All of our seasonal pitches have electricity, water and grey waste which are now included in the prices below.

2019/20 Length of Stay	TWO ADULTS NON AWNING	TWO ADULTS & AWNING	FAMILY GROUP NON AWNING	FAMILY GROUP & AWNING
FULL WINTER SEASON	£1976	£2178	On Application	On Application
FOUR MONTHS	£1720	£1867	On Application	On Application
THREE MONTHS	£1332	£1446	On Application	On Application
TWO MONTHS	£1010	£1096	£1191	£1310
ONE MONTH Nov and Dec 2019	£563	£628	£689	£743
ONE MONTH Jan or Feb or March 2020	£546	£590	£612	£677

All prices are subject to availability and the conditions of booking, as attached with this form. Other prices for different time periods are available on request.

Please note if your seasonal stay crosses over 2 different months, the value will be calculated using the price for those respective months. Stays can commence anytime from 30th October 2019 depending on pitch availability.

Due to our change over from winter pitches to summer pitches on around the 21st March, should you wish to extend your stay you may be required to move to another pitch, if staying over this date.

ADDITIONAL WINTER INFORMATION AND CONDITIONS:

Prices are for bookings starting during the period of 30th October 2019 through to 21st March 2020. A section of the Park remains open throughout the year, with the main park re-opening on the 21st March.

Wi-Fi is available on site and is chargeable dependant on the duration required, we also have other items for sale in reception.

Prices include all charges e.g. VAT at (current rate), electricity and water.

Seasonal pitches are for the personal use of those persons named on the booking form. Rules/information sheet are available from reception. The family price is for a maximum of two adults and three children. Other combinations are available but are priced individually on request.

Any person not named on the booking form is classed as an additional user/visitor of the caravan and must call at reception on arrival and pay the appropriate nightly charges. If users have not reported in to reception they may be asked to leave the park immediately. Commercial re-letting is not permitted.

A security barrier system is operated with a proximity card. Every pitch has one car parking space. Maximum of 2 cars per pitch subject to pitch size and availability. Please note we will now be charging £2 per night for additional cars and visitors' cars. Only one barrier card will be issued per seasonal customer. If you know you will be having an extra car more often than not, you can pay the seasonal extra car charge of £100. You will then be issued with a second barrier card, otherwise you will need to report to reception each time to collect a barrier card and pay the £2 per night charge and return this card on departure.

A deposit of £750 is required by the 27th of August or on booking (if after this date). The balance will be due by 16th October. If the total cost of the booking is less than the deposit required, or if you make your booking after October 2019, you will need to pay the full cost upon booking. Payments not made by the due dates will incur a late payment charge of £15 per payment.

Please note that, after any cancellation, payments are only refundable if the pitch is re-let. Any fees can only be refunded up to the value of the lettings recovered minus £100 admin fee. If the pitch is not re-let full payment will still be due. Any customers taking a cancelled pitch part way through the season will pay the £100 admin fee.

Awnings are allowed providing the pitch designated is an awning pitch and the appropriate fee has been paid. Awnings must be taken down when you are not on site and we may ask for them to be taken down due to adverse weather on occasions. All awnings must also be secured using rock pegs and additional storm straps are recommended. Should your caravan or awning cause any damage to the park or other customers' property this will be your responsibility.

If the pitch requires any maintenance work, other than routine grass cutting, you may be allocated another pitch.

All caravans must be visibly maintained, cleaned and cared for.

Electricity cables and water hoses should be removed when the caravan is not in use. 12 volt caravan appliances should be used where possible, domestic appliances can cause overload to your supply. Washing/rotary lines are not permitted.

Dogs/pets must be kept under control and kept on a lead at all times whilst on the park. They should be exercised outside the perimeter of the park.

Whilst on the park please use area entrances and roads to move around the park (avoid going between caravans where possible). Our static park is private and not accessible for seasonal and touring customers.

Remember to lock your caravan (preferably using hitch and wheel locks) and place all belongings inside your caravan before you return home. Caravans must always be used regularly; we do not allow the storage of caravans.

All our customers must provide us with a copy of their current insurance document which will be kept on file, also a spare set of keys for emergencies. You will be responsible for any repairs or cost should your caravan cause any damage to the site, any other customer's property and any work related to this damage.

Please report any issues to reception and refrain from trying to resolve these issues yourselves.

A more detailed copy of the Park rules / terms and conditions are on the website and held in reception.

BRON-Y-WENDON HOLIDAY PARK
TOURING CARAVAN BOOKING FORM WINTER 2019/2020

NAME	
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ADDRESS	
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Home tel		Work	
Mobile		Email	

Date of arrival		Date of departure	
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**One car included per booking.
Extra cars/trailers will be charged at £100 per season or £2 per night, please list below**

Car type/colour		Reg	
Extra car/trailer Type/colour		Reg	

Names of members of group	
Details of pitch preference	

Details of your caravan		Details of your group	
Shipping length		Two adults	Y/N
Awning	Y/N	Family group	Y/N
Size of awning		Pets (no of)	
Twin axel	Y/N	Disabled	Y/N
Continental	Y/N	Copy of insurance received	Y/N

I / We accept the conditions of booking as detailed in the attached documentation with this booking form and the site terms & conditions/park rules which are available in reception and on our website.

Signed:Date:.....

Please return this form to the address below. Please note that any payments are only refundable, after any cancellation, if a pitch is re-let. A charge of £100 will be deducted from any refund. If the pitch is not re-let full payment will still be due. Please ensure you have read all additional information and park terms & conditions/park rules.

Bron-Y-Wendon Holiday Park:
Wern Road,
Llanddulas,
Colwyn Bay,
LL22 8HG

For Office Use: