



Dear Customer

Touring Charges – Winter/Summer 2024

We have pleasure of informing you of our various tariffs for the 2024 season, along with our booking conditions and park rules. Please take time to read these as we have made some changes/additions. All our seasonal pitches have electricity, water and grey waste which are included in the price.

Current Seasonal Customer

We hope you will wish to remain a seasonal customer at Bron-Y-Wendon for 2024. Preference of pitch will be given to yourselves, providing you complete and return the attached form, along with your deposit of £1,750.00 by 1 June 2023.

New Seasonal Customer

We strongly encourage you to view the park before choosing a pitch preference or accepting a pitch. When completing the booking form, you may express for a specific pitch, but please note this is only a preference. If your first choice pitch is unavailable we shall endeavour to find a mutually agreeable alternative. We ask you to complete the attached booking form and return it to us. We will check availability with regards to your requirements and contact you within a few days to confirm details and/or options. Only when a pitch is agreed do we require payment in accordance with our attached terms and conditions.

A deposit of £1,750.00 will be required at time of booking to secure your pitch.

Further Information

If you are considering changing your caravan at any point before or during the 2024 season, please let us know before you commit to the change as this can have an impact on your pitch preference.

All our pitches have their own water supply, during extreme weather conditions these may have to be turned off to avoid damage to the equipment.

As part of planning for our customer's needs, we strive to maintain and improve our high standards on the park, and we are constantly investing in our facilities for all to enjoy.

We are part of both the Visit Wales and the AA grading schemes and our continuing investment in the park has enabled us to continue to achieve 5 stars from Visit Wales and 5 pennants from the AA which are the highest grades awarded by these organisations.

If you require any further assistance, please contact reception.

We look forward to receiving your booking form along with your deposit, should you have been informed of availability.

Yours faithfully

Bron-Y-Wendon

Bron-Y-Wendon Holiday Park

WINTER/SUMMER SEASONAL PRICES – 30 October 2023 – 28 OCTOBER 2024

All our seasonal pitches have electric, water and grey waste which is included in the prices below:

2023/2024	TWO ADULTS NON AWNING	TWO ADULTS & AWNING	FAMILY GROUP CHILD	FAMILY GROUP ADULT
FULL SEASON	£5,300	£5,800	£80.00 PER CHILD	£80.00 PER ADULT

All prices are subject to availability and the conditions of booking as per the attached forms.

ADDITIONAL INFORMATION AND CONDITIONS:

Prices are for bookings starting during the period of 30 October 2023 through to 28 October 2024. A section of the park remains open throughout the year, with the main park re-opening on the 21 March. Prices include all charges e.g., VAT (at current rate) electricity, water, and grey waste.

Wi-Fi is available on site and is chargeable dependant on the duration required, we also have other items for sale in reception.

Seasonal pitches are for the personal use of those persons named on the booking form. Rules/information sheet are available from reception. The family price is for a maximum of two adults and three children.

- 1.1 We permit you throughout the agreement period to keep the caravan on the pitch at the park and to only use it for holiday and recreational purposes during the season.
- 1.2 This licence agreement is personal to you and may not be assigned or transferred over to any other person.
- 1.3 This licence agreement comes to an end on the 28 October 2024.

Any person not named on the booking form is classed as an additional user/visitor of the caravan and must call at reception on arrival and pay the appropriate nightly charges. If users have not reported into reception, they may be asked to leave the park immediately. Commercial re-letting is not permitted.

A security barrier system is operated with a proximity card. Every pitch has one car parking space. Maximum of 2 cars per pitch subject to pitch size and availability. Please note we will now be charging £4 per night for additional cars and visitors' cars. Only one barrier card will be issued per seasonal customer. If you know you will be having an extra car often, you can pay the seasonal extra car charge of £100. You will then be issued with a second barrier card, otherwise you will need to report to reception each time to collect a barrier card and pay the £4 per night charge and return this card on departure.

No booking can be accepted without a completed booking form (attached). A deposit of £1750 is due on the date of booking followed by a second payment by 31 August 2023, with the final payment before the 30 September 2023. (28 days prior to the start of the season).

We now offer a cancellation plan, this is 15% of the total cost, this must be paid in full on booking. Please read our seasonal cancellation plan included in this pack.

Your Obligations:

You agree with us as follows:

- 1.4 To comply with the terms and conditions of this licence agreement and the park rules.
- 1.5 To use your caravan only for holiday and recreational purposes, (not as your only or main permanent residence). You agree to produce to us in response to a written request satisfactory proof that your main residence is at the address registered with us, such as a council tax bill or utility bill in your name. you agree to inform us in writing of any change in your permanent address.
- 1.6 To pay the site fee and other charges due to us on time on the days set out.
- 1.7 To insure the caravan against all usual risks including fire, smoke, explosion, lightning, earthquake, floods etc,

By entering this contract, you agree for yourself and other people who are either visiting or using the caravan to adopt the following standards of behaviour.

- 1.8 To act in a courteous and considerate manner towards anyone visiting, using, or working on Bron y Wendon.
- 1.9 To supervise children properly so that they are not a danger or nuisance to themselves and others.

Awnings are allowed providing the pitch is designated as an awning pitch and the appropriate pitch fee has been paid.

Providing your caravan is being used on a regular basis, awnings may be left up securely with rock pegs and awning straps. If your caravan is left unattended for any length of time you **MUST** take your awning down. Should your caravan or awning cause any damage to the park or other customers' property this will be your responsibility.

If the pitch requires any maintenance work, other than routine grass cutting, you will be allocated another pitch.

All caravans must be visibly maintained, cleaned, and cared for.

Electricity cables and water hoses should be **removed** when the caravan is not in use, any seen still plugged in once you have left will be unplugged and placed under your caravan. 12-volt caravan appliances should be used where possible, domestic appliances can cause overload to your supply. Washing/rotary lines are not permitted.

Dogs/pets must be kept under control and always kept on a lead whilst on the park. They should be exercised outside the perimeter of the park.

Whilst on the park please use area entrances and roads to move around the park (avoid going between caravans where possible). Our static park is private and not accessible for seasonal and touring customers.

No ball games, frisbees or kites are permitted on park.

Washing of caravans, campervan, motorhomes, and cars are **not permitted** on park.

Remember to lock your caravan (preferably using hitch and wheel locks) and place all belongings inside your caravan before you return home.

All our customers must provide us with a copy of their current insurance document which will be kept on file, also a spare set of keys for emergencies. You will be responsible for any repairs or cost should your caravan cause any damage to the site, any other customer's property and any work related to this damage.

Please report any issues to reception and refrain from trying to resolve these issues yourselves.

We now have a recycling point near to the children's play area if you wish to do any recycling.

A more detailed copy of the park rules / terms and conditions are on the website and held in reception.

WINTER/SUMMER 2023-24 BOOKING FORM

Name:	
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Address:	
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Home Tel No:		Work Tel No:	
Mobile No:		Email:	

Date of Arrival:		Date of Departure:	
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Once car included per booking. Extra cars/trailers will be charged at £100.00 per season or £4.00 per night. Please list below:			
Car type/colour:		Reg:	
Extra car or trailer Type/colour:		Reg:	

Names of members of group:	
Details of pitch preference:	

Details of Caravan:		Details of your group:	
Shipping length:		Two Adults:	
Awning:		Family Group:	
Size of Awning:		No of Pets:	
Twin Axel:		Disabled:	
Continental:		Copy of Insurance documents:	

I/We accept the conditions of booking as detailed in the attached documentation with this booking form and the site terms and conditions/park rules which are available in reception or on your website.

Signed:..... Date:.....

Please return this form to the address below. Please note that any payments are only refundable after any cancellation, if you have taken our cancellation policy plan on booking. Please ensure you have read all information and park terms and conditions/park rules

For Office Use:
